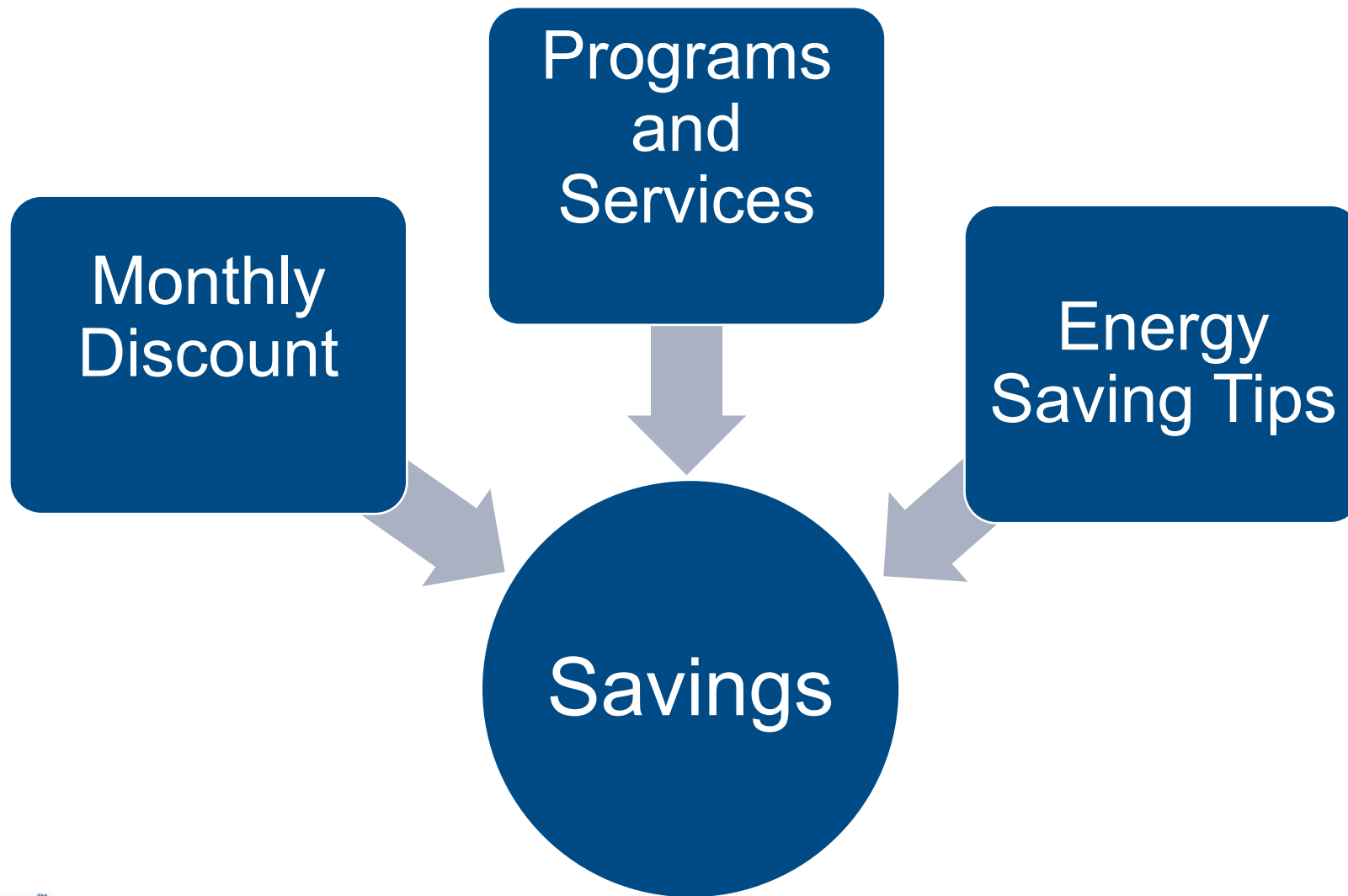




Save Money and Energy with Easy Tips



ECONOMY PRICE PLAN

\$276 Annual Savings

Household size	Monthly income level	Household size	Monthly income level
1 person	\$1,561	6 people	\$4,323
2 people	\$2,113	7 people	\$4,876
3 people	\$2,666	8 people	\$5,428
4 people	\$3,218	9 people	\$5,981
5 people	\$3,771	10 people	\$6,533

For more than 10 people, add \$552 per person

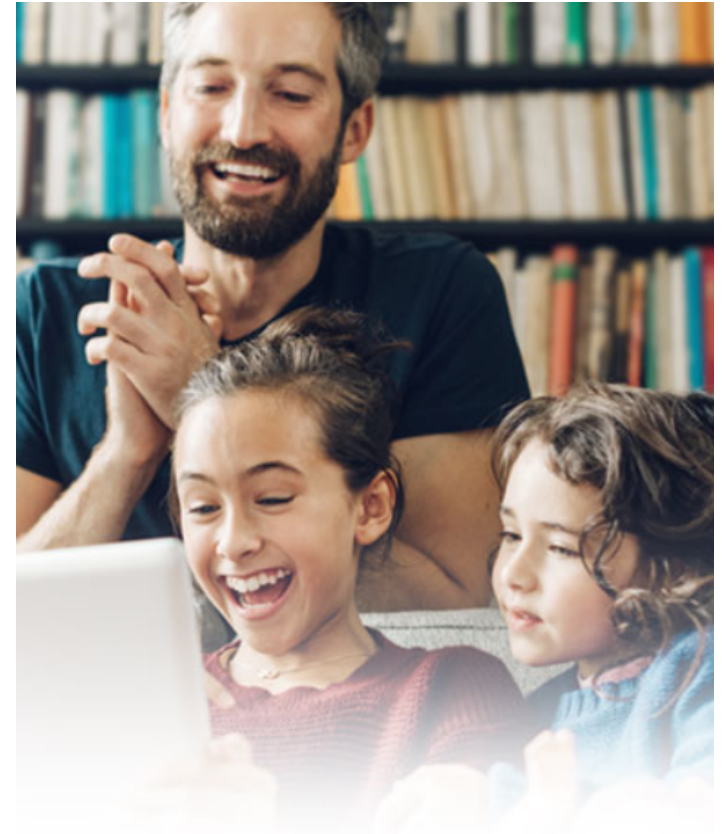


Delivering water and power™

Monthly Discount Economy Price Plan

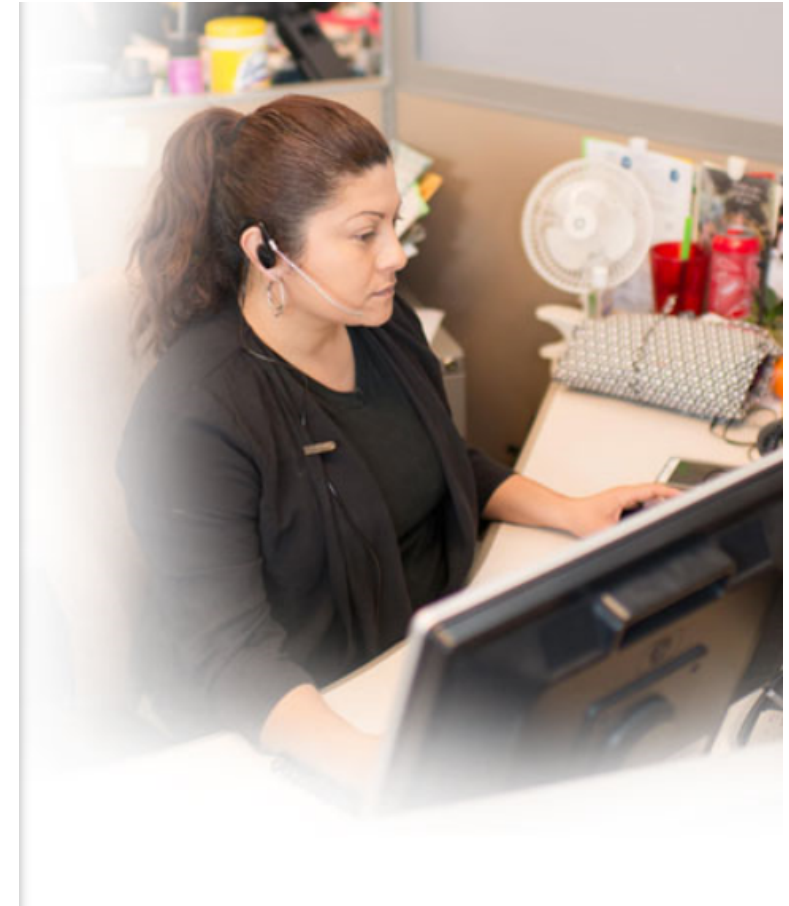
- **Income eligible receive:**
Monthly Discount beginning May 1st
\$23 monthly

Save a year
\$276



Monthly Discount Economy Price Plan

- **Enrollment is easy**
 - Call and enroll over the phone
 - (602) 236-8888 English
 - (602) 236-1111 Spanish
- **No income verification required when applying**
 - Self Declared



Monthly Discount Economy Price Plan

- SRP contacts customer when it's time to re-enroll
- Use discount with other programs
 - Pay similar amount monthly
 - Select bill due date
 - Any price plan including M-Power



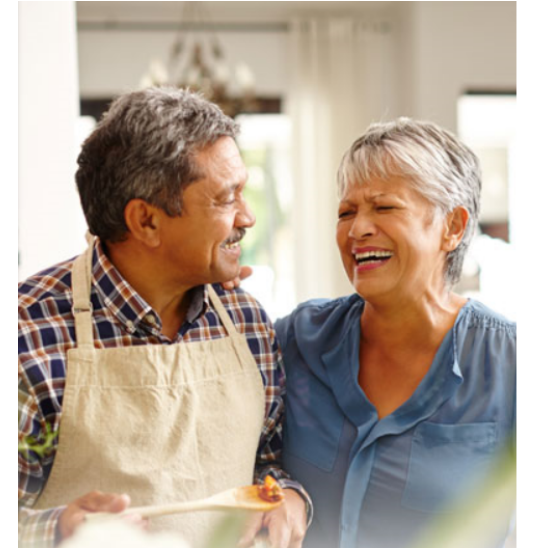
Options

No two families are the same

SRP offers a variety of price plans for customers to best match their lifestyle

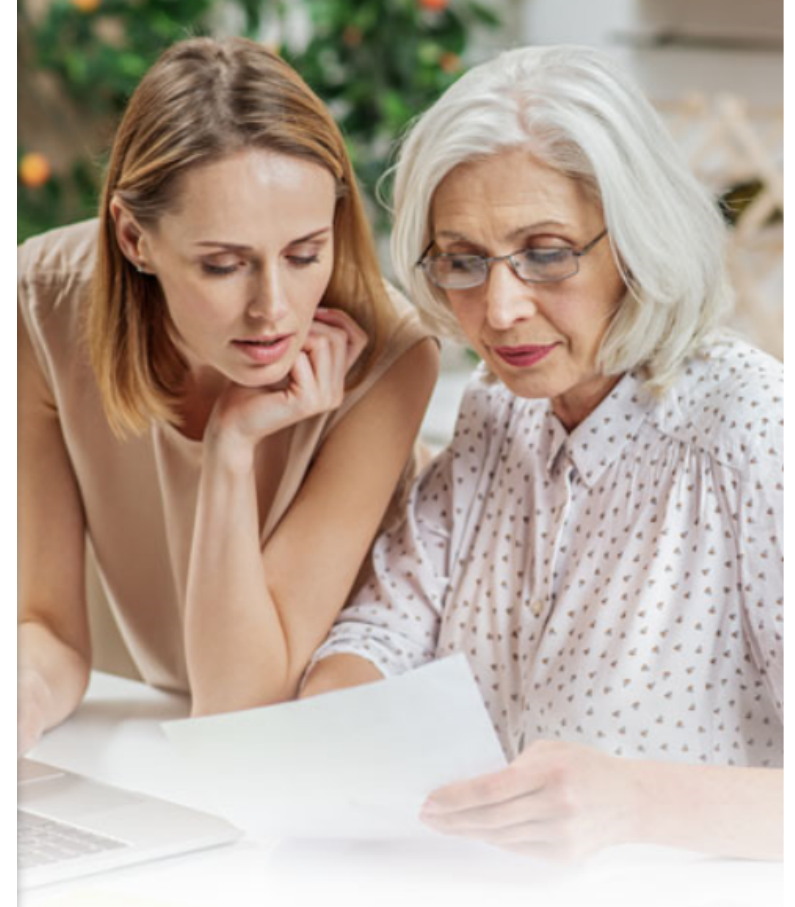
Choose the Price Plan that is right for you

- Basic
- Time-of-Day Plans
 - EZ3
- M-Power



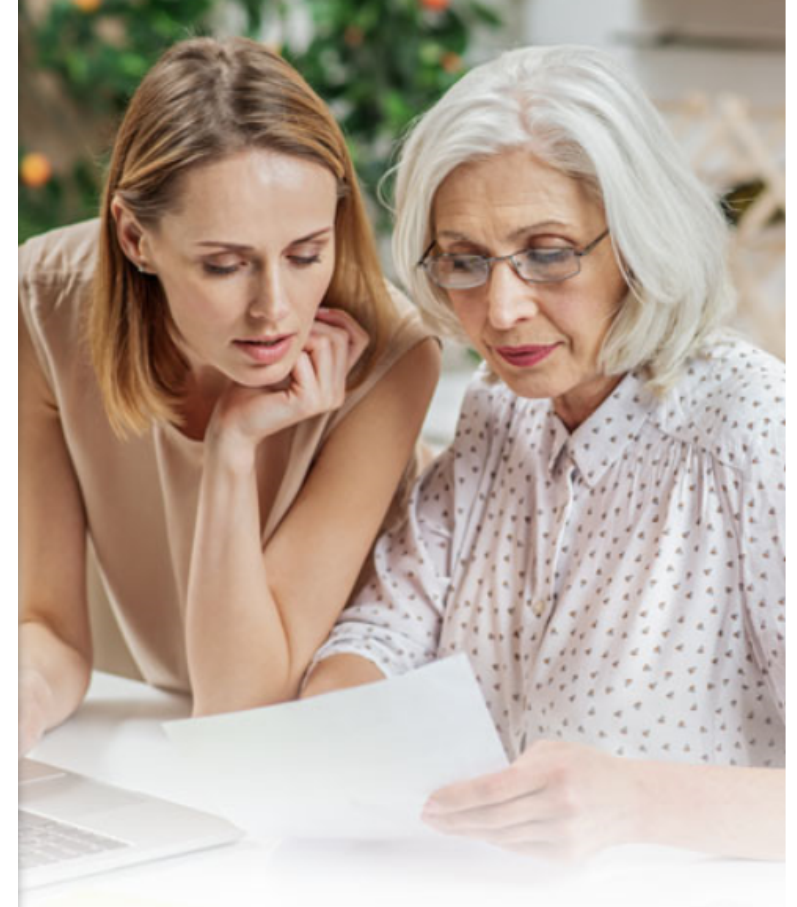
Solutions to Help Manage

- Budget Billing
 - Enjoy a lower payment during summer months
- Custom Select Due Date
 - Select a date that works best for your budget



Solutions to Help Manage

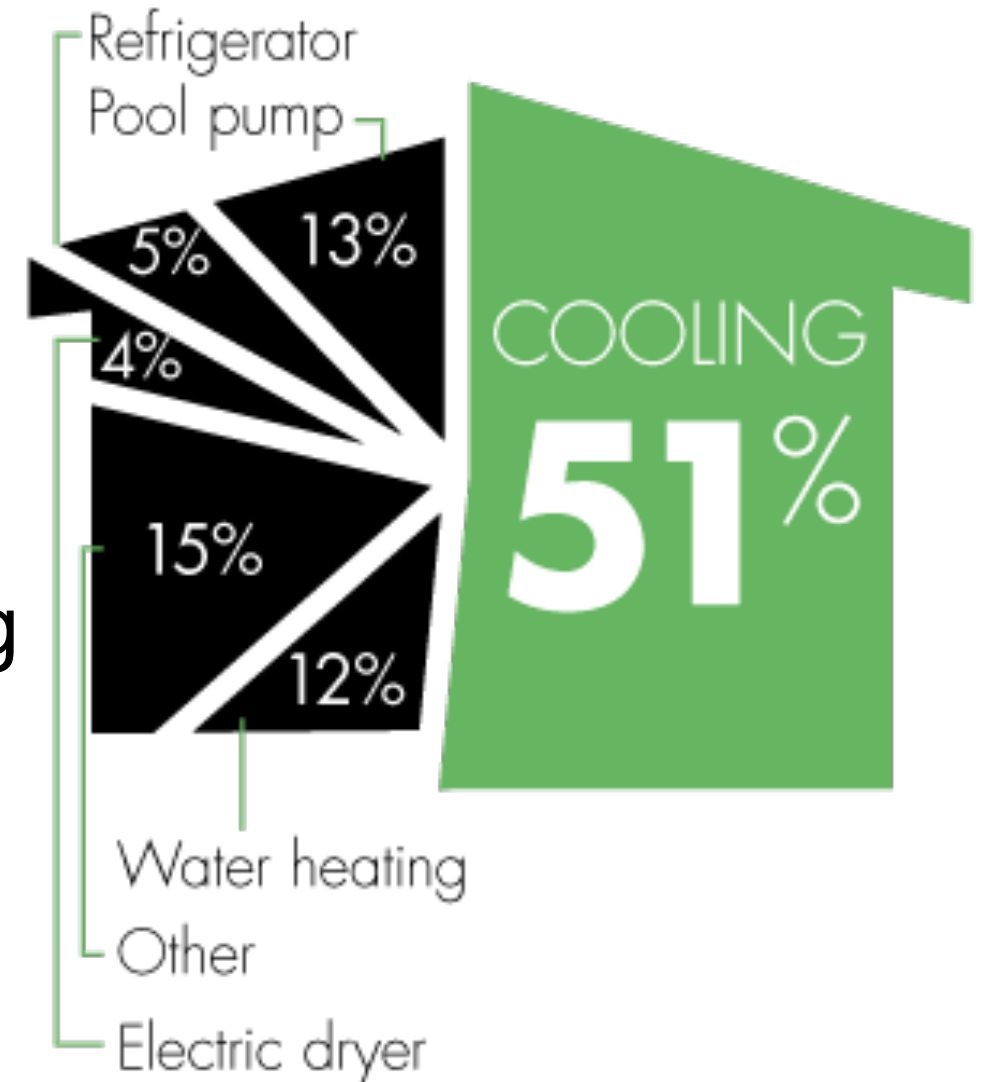
- My Account
 - Online review and management
 - Electronic Notification (email / text)
 - Bill due, payment received, past due
 - Monthly bill projection
- Apps
 - M-Power
 - Power
- Safety Net
- Medical Preparedness Program



Cooling Tips

- Set thermostat at 78° – 80°
- Up to 85° when you are away
- Every degree you set your thermostat above 80° you save approximately 2% to 3% on cooling costs

TYPICAL HOME ENERGY USE



Heating Tips

- Set thermostat between 68°- 70°
- Avoid using portable heaters, which use more energy and may become a fire hazard



Cooling and Heating Tip

- Replace or change the air filter for your cooling or heating system monthly



Household Energy Savings



Household Energy Savings

- Ceiling fans cool people, not rooms
 - Summer
 - Push air downward that cools warm air
 - Counterclockwise
 - Winter
 - Push cool air upward, warm down
 - Clockwise

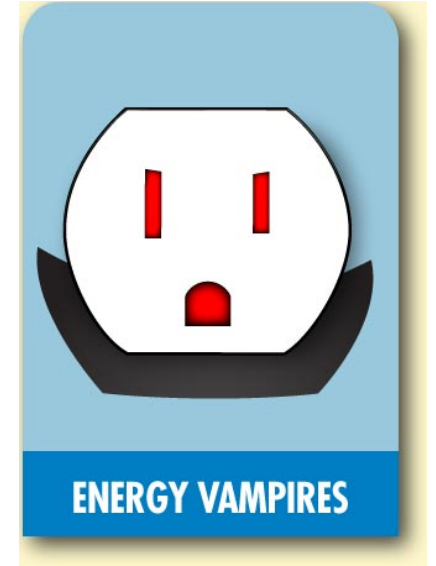


Energy Vampires

- Some appliances use energy even when turned off

Gaming consoles
Instant on TV's

Items with a clock
Computers



Lighting Tips

- Use Energy Star LED lightbulbs
 - Produce less heat
 - Use 70-90% less electricity
 - Last up to 20 times longer
 - LED discount - No coupon Needed!



Incandescent



CFL



LED



Laundry

- Wash clothes in cold water for a savings of \$30-\$41 each year
- Don't over dry clothes. Extra 15 minutes per load cost \$30 each year
- Clean lint filter after each load and save about \$30 each year



Approximately 90% of the energy used to wash clothes goes to heating water.

Laundry

- Use clothes washer and dryer only for full loads
- Recommend water heater at 120°
 - **IMPORTANT:** for electric water heaters, turn off the breaker before adjusting the temperature



Household Energy Savings

- Use power strip as a central turnoff point when you are done using equipment and save up to \$100 each year



Household Energy Savings

- Every time refrigerator is opened, 30% of the cold air escapes
- Match right size pots and pans with the burners to avoid wasting heat and save \$18-\$16 each year
- Cover pots and pans to keep the heat in when cooking



Utility Assistance

- If unable to pay, call SRP as soon as possible
24 hours 7 days
(602) 236-8888 English
(602) 236-1111 Spanish
- SRP explores options with customers
extended time to pay the bill
arrangements over months
- Provide agency referrals for *possible* assistance
including utility payment, food, medical, dental, etc.



SRP Available to Serve

Customer Resource Counselors

10 Counselors

8:00 am – 5:00 pm weekdays

(602) 236-3000



SRP Websites

srpnet.com

srpnet.com/heretohelp

savewithsrp.com

srpnet.com/prices/economy

misrp.com